



THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: William Carter Carroll Bullard
Serial No. : 09/276,207
Filed : March 25, 1999
Title : CAPTURING QUALITY OF SERVICE

Art Unit : 2164
Examiner : Akers, G.

Commissioner for Patents
Washington, D.C. 20231

RECEIVED
JUN 13 2001
Group 2109/a
#9/a
P. Carroll
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RESPONSE

In response to the action mailed February 6, 2001, please amend the application as follows:

In the claims:

Please amend claims 1-7 as follows:

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SC
(amended) 1. A computer implemented method comprising
providing a subscriber with a networking transmission service having a first
characteristic,
observing at the network that the provided networking transmission service to the
subscriber has a second characteristic; and
billing the subscriber for the networking transmission service having the second
characteristic rather than for the service having the first characteristic.

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

June 6, 2001
Date of Deposit

Diane M. Miles
Signature

Diane M. Miles
Typed or Printed Name of Person Signing Certificate